



Complaint Form

Form for Reporting a Product Defect for online store **COFFEE.cy**

Correspondence address: Xcoffee CY LTD, Mykonou 7A, Lakatamia, 2301 Nicosia, Cyprus

Customer

Full name:

Address:

Phone number:

Email address:

Product / Service under complaint:

Purchase receipt or warranty certificate number:

Product name:

Order number:

Date of purchase:

Accessories included:

Description of defect:

I propose that my complaint be resolved in the following way (please tick the desired option):

- Replacement of the product
- Repair of the product

If the complaint is resolved with a refund and you wish the money to be sent to a bank account, please provide the account number:

In on:

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Customer's signature